

CLEANING OPERATIVE

Permanent full time (40 hours)

Department / Area: Maintenance
Reports to: Facilities Manager
Location: Utilita Bowl & Hilton Southampton
Utilita Bowl, Botley Road, West End, Southampton,
SO30 3XH

The Role

The Cleaning Operative is responsible for maintaining high standards of cleanliness and hygiene throughout the Utilita Bowl site, ensuring a safe, clean, and welcoming environment for clients, employees, and visitors. The role includes carrying out a range of cleaning duties across sports facilities, office areas, and event spaces within the venue

Key Responsibilities

General Cleaning:

- Sweep, mop, and vacuum floors.
- Dust and wipe down surfaces, including but not limited to desks, tables, hospitality areas and surrounding grounds
- Clean windows, glass partitions, and mirrors.
- Moving & emptying waste bins and dispose of waste in designated areas both internally and externally.
- Sanitise and disinfect restrooms / changing rooms, including toilets, sinks, showers and fixtures.

Specialised Cleaning:

- Clean and maintain kitchen areas, including appliances and counters.
- Perform deep cleaning tasks as scheduled or requested such as Kitchens, Carpets and Jet washing.
- Handle and dispose of hazardous materials according to safety guidelines.

Maintenance:

- Report any maintenance or repair needs via the help desk system.
- Replenish supplies such as soap, toilet paper, and paper towels.
- Operate and maintain cleaning equipment such as vacuum cleaners, buffers, jet washers, high level window cleaning equipment and scrubbers.
- Maintain external areas such as jet washing of seating, hard standing areas and building structures.
- Carry out regular external window cleaning.

Health and Safety:

Utilita Bowl

Utilita Bowl, Botley Road, West End, Southampton, Hampshire, SO30 3XH

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- Follow all health and safety regulations and procedures.
- Wear personal protective equipment (PPE) as required.
- Ensure proper handling and storage of cleaning chemicals.

Customer Service:

- Respond promptly to customer requests and inquiries.
- Maintain a courteous and professional demeanour at all times.

Experience and Qualifications

Experience:

- Previous cleaning experience in a is an advantage but not required, as full training will be provided.
- Ability to follow instructions and work independently.
- Ability to perform repetitive tasks.
- Attention to detail and commitment to maintaining high standards of cleanliness.
- Basic understanding of cleaning chemicals and safety protocols although full training will be given.
- Excellent interpersonal and customer service skills
- Ability to work with other teams to ensure the best possible service

Considerations

All applicants must provide evidence to demonstrate that they have the Right to Work in the UK. Utilita Bowl is an equal opportunities employer. We are committed to employment practices and behaviours that encourage diversity, promote equality of treatment and eliminate unlawful and or unfair discrimination.

We ensure that we have a range of policies and procedures in place which promote safeguarding and safer working practice across our organisation.